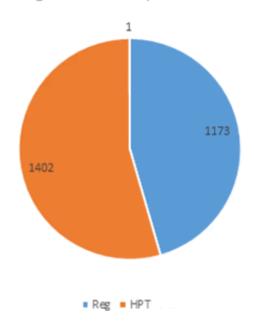## APPENDIX 1: HOUSING REGISTER DATA

Housing Applications made to Flintshire Council April 2023 – December 2023

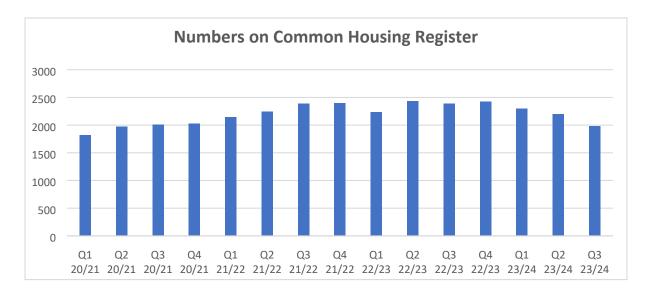| Housing Application Triage Data April 23 - Dec 2023	
Total Requests for Triage	2583
Triages Completed	2575
Referred to Housing Register	1173
Referred to Homeless Assessment	1402

Triage Referrals Apr - Dec 2023

NOTE: This table shows the total number of enquiries for the current financial year (quarter 1 – quarter 3) where residents have applied for housing help and their triage has been completed. Once a triage assessment is completed applicants will either be referred to the Register Team for only a housing application; or they are referred to homeless team as a risk of homelessness has been identified during triage assessment.

Numbers on Common Housing Register

Period	Number of Live Applications
Q1 20/21	1816
Q2 20/21	1973
Q3 20/21	2009
Q4 20/21	2030
Q1 21/22	2148
Q2 21/22	2243
Q3 21/22	2392
Q4 21/22	2401
Q1 22/23	2238
Q2 22/23	2438
Q3 22/23	2387
Q4 22/23	2424
Q1 23/24	2297
Q2 23/24	2197
Q3 23/24	1983

NOTE: As referenced in the report, the numbers of applicants coming down is not a reflection on reductions in housing needs. This relates to improved performance within the Housing Register Team now that the Denbighshire Register has been handed back and staff can spend more time on data quality and improved housing options advice.

Applications By Property Types

Social Housing Applications by Property Type		
Type	Type	Applicants
Bungalow	1	219
	2	120
	3	56
	4	19
	5	1
Flat	1	617
	2	285
	3	65
House	1	102
	2	472
	3	216
	4	129
	5	30
	6	2
Maisonette	1	239
	2	167
	3	52
	4	18
Mini Group Bungalow	1	506
	2	70
	3	11
	4	3
Mini Group Flat	1	289
	2	28
	3	5
	4	2
Sheltered Bungalow	1	446
	2	55
	3	9
	4	4
Sheltered Flat	1	233
	2	19
	3	5
	4	2

NOTE: Applicants have needs-based eligibility for property sizes based on their household size but choice of property type is down to applicants choice and eligibility on age criteria for mini group (50yrs+) and Sheltered (55yrs+).

Applications Cancelled between April 2023 and December 2023

	Await Info *	Change of Circs **	Duplicate Apps	No Reasonable Preference	Failed Review Response	Reasonable Offers Refused	Rehoused via SARTH	Other **
April	38	37	24	28	185	4	39	3
May	32	28	17	30	120	4	46	17
June	68	39	32	77	114	8	43	14
July	44	30	14	28	246	7	34	14
August	58	17	14	37	104	4	54	10
September	89	19	14	43	63	2	61	6
October	56	42	16	32	111	2	50	14
November	67	34	16	37	146	2	39	17
December	53	36	14	35	73	2	42	11
TOTAL	**505**	**282**	**161**	**347**	**1162**	**35**	**408**	**106**

* Includes those applicants where application is cancelled following initial suspension to verify the applicants' circumstances and failed to provide proof of housing need, bank statements, ID etc.

** Includes change of circumstances and no longer needs rehousing, gone into residential home, mutual exchange, privately renting a property, purchased a property and rehoused by other Housing Provider (not SARTH)

*** Includes applicant request, common travel area, excluded from the register, letter returned via royal mail and subject to immigration

Breakdown of All Applicants 'lead housing need'

Housing Need	FCC
Condition of Property	1
Financial Hardship	86
Homeless	495
Lack of Essential Facilities	2
Management Move	2
Medical	306
Move On from Supported	15
Overcrowding	268
Sharing Essential Facilities	382
Ukraine Application	16
Under occupation	110
Welfare	300
Total	**1983**

NOTE: Applicants may have a number of qualifying housing needs, but the system records the applicants lead need at the point of application.

Applications Summary by Choice Area (table shows the top 5 areas choices)

Area	Applicants
Mold & Mynydd Issa	752
Buckley	698
Connahs Quay	685
Shotton	631
Flint	611

NOTE: Applicants can choose a wide range of areas. There are 59 areas for allocations across Flintshire. Those applicants who have wider area choices tend to be rehoused quicker. All applicants are encouraged to push the boundaries for their property search areas as part of their housing options advice.

Social Housing Lettings Data 19/20 – end Q3 23/24

Period	All Social Housing Lettings
2019/2020	744
2020/2021	650
2021/2022	625
2022/2023	534
2023/2024	386

Allocations by Landlord and Category of Offer (Flintshire Register)

Tenancies Started Between 01/04/2019 and 31/03/2020

By Categroy Offer Code	Landlord	Number	Percentage
SARTH Banding Offer	Clwyd Alyn Housing Association	79	10.62%
	Flintshire CC	497	66.80%
	Grwp Cynefin Housing Association	28	3.76%
	Wales And West Housing Association	67	9.01%
	Total	**671**	**90.19%**
SARTH Management Offer	Clwyd Alyn Housing Association	10	1.34%
	Flintshire CC	48	6.45%
	Grwp Cynefin Housing Association	2	0.27%
	Wales And West Housing Association	13	1.75%
	Total	**73**	**9.81%**
Total		**744**	

NOTE: This first data set is before the Homeless Direct Lets policy variation was implemented in Summer 2020.

Allocations by Landlord and Category of Offer (Flintshire Register)

Tenancies Started Between 01/04/2020 and 31/03/2021

By Categroy Offer Code	Landlord	Number	Percentage
SARTH Banding Offer	Clwyd Alyn Housing Association	72	11.08%
	Flintshire CC	381	58.62%
	Grwp Cynefin Housing Association	3	0.46%
	Wales And West Housing Association	34	5.23%
	Total	**490**	**75.38%**
SARTH Management Offer	Clwyd Alyn Housing Association	28	4.31%
	Flintshire CC	71	10.92%
	Wales And West Housing Association	13	2.00%
	Total	**112**	**17.23%**
SARTH Homeless Direct Let	Clwyd Alyn Housing Association	11	1.69%
	Flintshire CC	22	3.38%
	Grwp Cynefin Housing Association	1	0.15%
	Wales And West Housing Association	14	2.15%
	Total	**48**	**7.38%**
Total		**650**	

Allocations by Landlord and Category of Offer (Flintshire Register)

Tenancies Started Between 01/04/2021 and 31/03/2022

By Categroy Offer Code	Landlord	Number	Percentage
SARTH Banding Offer	Adra	2	0.32%
	Clwyd Alyn Housing Association	62	9.92%
	Flintshire CC	333	53.28%
	Grwp Cynefin Housing Association	7	1.12%
	Wales And West Housing Association	61	9.76%
	Total	**465**	**74.40%**
SARTH Management Offer	Clwyd Alyn Housing Association	24	3.84%
	Flintshire CC	54	8.64%
	Wales And West Housing Association	17	2.72%
	Total	**95**	**15.20%**
SARTH Homeless Direct Let	Clwyd Alyn Housing Association	15	2.40%
	Flintshire CC	39	6.24%
	Grwp Cynefin Housing Association	1	0.16%
	Wales And West Housing Association	10	1.60%
	Total	**65**	**10.40%**
Total		**625**	

Allocations by Landlord and Category of Offer (Flintshire Register)

Tenancies Started Between 01/04/2022 and 31/03/2023

By Landlord	Categroy Offer Code	Number	Percentage
Adra	SARTH Banding Offer	4	0.71%
	Total	**4**	**0.71%**
Clwyd Alyn Housing Association	SARTH Banding Offer	43	7.65%
	SARTH Management Offer	11	1.96%
	SARTH Homeless Direct Let	21	3.74%
	Total	**75**	**13.35%**
Flintshire CC	SARTH Banding Offer	259	46.09%
	SARTH Management Offer	37	6.58%
	SARTH Relationship Breakdown-Direct Let	3	0.53%
	SARTH Homeless Direct Let	81	14.41%
	SARTH Hard To Let Property (Direct Let)	1	0.18%
	Total	**381**	**67.79%**
Grwp Cynefin Housing Association	SARTH Banding Offer	3	0.53%
	SARTH Homeless Direct Let	1	0.18%
	Total	**4**	**0.71%**
Wales And West Housing Association	SARTH Banding Offer	62	11.03%
	SARTH Management Offer	24	4.27%
	SARTH Homeless Direct Let	12	2.14%
	Total	**98**	**17.44%**
Total		**562**	

Allocations by Landlord and Category of Offer (Flintshire Register)

Tenancies Started Between 01/04/2023 and 27/12/2023

By Landlord	Category Offer Code	Number	Percentage
Clwyd Alyn Housing Association	SARTH Banding Offer	22	5.70%
	SARTH Management Offer	1	0.26%
	SARTH Homeless Direct Let	12	3.11%
	Total	**35**	**9.07%**
Flintshire CC	SARTH Banding Offer	227	58.81%
	SARTH Management Offer	26	6.74%
	SARTH Relationship Breakdown-Direct Let	1	0.26%
	SARTH Homeless Direct Let	63	16.32%
	Total	**317**	**82.12%**
Grwp Cynefin Housing Association	SARTH Banding Offer	4	1.04%
	SARTH Homeless Direct Let	1	0.26%
	Total	**5**	**1.30%**
Wales And West Housing Association	SARTH Banding Offer	21	5.44%
	SARTH Management Offer	4	1.04%
	SARTH Homeless Direct Let	4	1.04%
	Total	**29**	**7.51%**
Total		**386**	